

Patients of West Calgary Dental Group,

Our office is updating our dental software system this September. This exciting upgrade will level up the security around personal information, allow for better management of dental treatment, and incorporate a new automatic appointment reminder system through SMS text and email.

On **Friday September 20**, our office will be closed to implement this upgrade. We will be open again on **Monday September 23**, and the update will be launched on this day. If you need to reach our staff prior to the morning of September 23, please phone our front desk by 6:00pm on Thursday September 19.

During the weeks following this update, we ask that you be patient with our staff as we are all learning how to navigate the changes of the new version of our dental software. We also ask for your patience as we work out the kinks of our automatic appointment reminder system.

Our staff team has high hopes for this update and the opportunities it will create for our practice.

Thank you for your understanding as we step into this updated digital chapter of West Calgary Dental Group.

Sincerely,

Dr. Morden, Dr. Wetherell, and the staff team at West Calgary Dental Group